

Category	Name	Website	Phone	Description
Local	AARP HAWAII	https://states.aarp.org/hawaii	808-545-6000 Toll Free: 1-866-295-7282	AARP is a nonprofit, nonpartisan membership organization for people age 50+ and is dedicated to enhancing quality of life as we age. AARP provides a wide range of unique benefits, special products, and services to members through information and advocacy.
Local	AGING & DISABILITY RESOURCE CENTERS (ADRC)	https://www.hawaiiadrc.org	808-643-2372	The Aging and Disability Resource Centers in Hawaii help older adults, individuals with disabilities, and family caregivers find options for long term supports and services available to them in the State of Hawaii.
Local	ADRC - ELDERLY AFFAIRS DIVISION (EAD) - HONOLULU	https://elderlyaffairs.com	808-768-7705	The County Offices of Aging provides service coordination, advocacy,
Local	ADRC - HAWAII COUNTY OFFICE OF AGING (HCOA)	https://hcoahawaii.org	Hilo: 808-961-8600	The County Offices of Aging provides service coordination, advocacy,
Local	ADRC - KAUAI AGENCY ON ELDERLY AFFAIRS (KAEA)	https://kauaiadrc.org	808-241-4470	The County Offices of Aging provides service coordination, advocacy, training, and information to residents. Services include: adult day care, caregiver support and resources, case management, community planning, congregate/home delivered meals, education and training, employment, homemaker/housekeeping, home modification, legal assistance, long-term care coordination, nutrition education, personal care, respite, transportation, and volunteer opportunities.
Local	ADRC - MAUI COUNTY OFFICE ON AGING (MCOA)	https://Mauicountyadrc.org	808-270-7755	The County Offices of Aging provides service coordination, advocacy, training, and information to residents. Services include: adult day care, caregiver support and resources, case management, community planning, congregate/home delivered meals, education and training, employment, homemaker/housekeeping, home modification, legal assistance, long-term care coordination, nutrition education, personal care, respite, transportation, and volunteer opportunities.
Local	ALOHA UNITED WAY 2-1-1	https://www.auw211.org	808-275-2000	Aloha United Way increases awareness on how to better manage financial decision-making, prevent investment fraud, and avoid financial fraud and marketplace abuse.
National	ANTI-FRAUD HOTLINE	https://aging.senate.gov/fraud-hotline	855-303-9470	The Committee's investigators have experience in fraud concerning retirement savings, identity theft, phone scams, Medicare, Social Security, and a variety of other consumer issues.
Local	BETTER BUSINESS BUREAU NORTHWEST - PACIFIC	https://bbb.org/hawaii	808-536-6956 FRAUD HOTLINE: 808-628-3950 Toll Free: 1-888-333-1593	The Better Business Bureau of Hawaii provides dispute resolution (conciliation, mediation, and arbitration), marketplace investigations and senior fraud education.
Local	CATHOLIC CHARITIES HAWAII	https://catholiccharitieshawaii.org	808-527-4777	Catholic Charities Hawaii provides a wide range of senior services that are designed to provide in-home and community-based services, such as transportation assistance, friendly home visiting and escort services, counseling on affordable housing options, case management for elders and caregivers, travel training and volunteer opportunities.
Local	CENTERS FOR MEDICAID AND MEDICARE SERVICES (CMS)	https://medicare.gov	Toll Free: 1-800-633-4227 TTY: 1-877-486-2048	Provides information and assistance to the public on Medicare benefits, complaints, appeals, and fraud and abuse in the Medicare system.

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National	CONSUMER FINANCIAL PROTECTION BUREAU (CFPB) Office for The Older American	https://consumerfinance.gov	202-435-7121 Toll Free: 1-855-411-2372	Ensures that consumers get the information they need to make the best financial decisions — that prices are clear up front, that risks are visible, and that nothing is buried in fine print.
Local	COUNCIL FOR NATIVE HAWAIIAN ADVANCEMENT	https://hawaiiancouncil.org	808-596-8155	The Council for Native Hawaiian Advancement (CNHA) is a member-based 501(c)3 non-profit organization with a mission to enhance the cultural, economic, political, and community development of Native Hawaiians. They provide access to capital, financial education and individualized financial counseling services with a focus on low and moderate-income families.
Local	CRIME PREVENTION and JUSTICE ASSISTANCE (CPJA) DIVISION	https://ag.hawaii.gov/enr/cep	808-586-1150	The Community and Crime Prevention Branch is responsible for the
Local	CRIMESTOPPERS HAWAII ISLAND	https://www.hawaiipolice.com/contact	808-961-8300	Crime Stoppers is a community-based non-profit organization
Local	CRIMESTOPPERS HONOLULU	http://www.honolulucrimestoppers.org	808-955-8300	Crime Stoppers is a community-based non-profit organization dedicated to solving and preventing serious crime in partnership with citizens, media, law enforcement and the criminal justice system.
Local	CRIMESTOPPERS KAUAI	http://crimestopperskauai.org	808-246-8300	Crime Stoppers is a community-based non-profit organization dedicated to solving and preventing serious crime in partnership with citizens, media, law enforcement and the criminal justice system.
Local	CRIMESTOPPERS MAUI	http://mauicrimestoppers.net	808-242-6966	Crime Stoppers is a community-based non-profit organization dedicated to solving and preventing serious crime in partnership with citizens, media, law enforcement and the criminal justice system.
Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS (DCCA) DIRECTOR'S OFFICE Consumer Education Program	http://cca.hawaii.gov	808-587-DCCA/808-587-3222 Toll Free: 1-800-394-1902	Provides consumer education information statewide to help residents make wise choices in today's ever-changing marketplace.
Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Consumer Information Line	https://cca.hawaii.gov/consumer-dial-information	808-587-1234	24-hour, automated system that contains prerecorded consumer messages. To contact the consumer information line, neighbor island residents may call the following numbers, followed by 7-1234 and the # key: HAWAII 808-974-4000; KAUAI 808-274-3141; MAUI 808-984-2400; LANAI and MOLOKAI Toll Free 1-800-468-4644
Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Insurance Fraud Hotline	http://cca.hawaii.gov/ins	808-587-7416	Call to report actual or suspected insurance fraud. NEIGHBOR ISLAND: To contact the insurance fraud hotline, neighbor island residents may call the following numbers, followed by 7-7416 and the # key: HAWAII 808-974-4000; KAUAI 808-274-3141; MAUI 808-984-2400; LANAI and MOLOKAI Toll Free 1-800-468-4644.
Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Regulated Industries Complaints Office Division (RICO)	https://cca.hawaii.gov/rico	Oahu: 808-587-4272 Hilo: 808-933-8846 Kona: 808-327-9590 Kauai: 808-241-3300	Investigates and prosecutes complaints relating to licensed professionals and unlicensed activity. NEIGHBOR ISLAND: To contact the RICO office Toll Free, residents may call the following numbers, followed by 7-4272 and the # key: HAWAII 808-974-4000; KAUAI 808-274-3141; MAUI 808-984-2400; LANAI and MOLOKAI Toll Free 1-800-468-4644.

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Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Office of Consumer Protection Division (OCP)	https://cca.hawaii.gov/ocp	Oahu: 808-586-2630 Hilo: 808-933-0910 Maui: 808-243-4648	Investigates consumer complaints alleging unfair or deceptive business practices and conducts civil enforcement actions against violations of Hawaii's consumer protection laws. NEIGHBOR ISLAND: To contact the Oahu OCP office, neighbor island residents may call the following numbers, followed by 6-2630 and the # key: HAWAII 808-974-4000; KAUAI 808-274-3141; MAUI 808-984-2400; LANAI and MOLOKAI Toll Free 1-800-468-4644.
Local	DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Insurance Fraud Investigations Branch	https://cca.hawaii.gov/ins	808-586-2790	Oversees the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and
Local	DEPARTMENT OF HUMAN SERVICES (DHS) Adult Protective and Community Services Branch (APCSB)	https://humanservices.hawaii.gov/ssd/home/adult-services	Oahu: 808-832-5670 Hilo: 808-933-8820 Kona: 808-327-6280 Kauai: 808-241-3337 Maui: 808-243-5151	The Adult Protective Services (APS) Program provides crisis intervention, investigation and emergency services to vulnerable adults who are reported to be abused, neglected, or financially exploited by others or seriously endangered due to self-neglect.
Local	DEPARTMENT OF HUMAN SERVICES Adult Protective Services	https://humanservices.hawaii.gov/ssd/home/adult-services	Oahu: 808-832-5115 Kauai: 808-241-3337 Maui/Molokai/Lanai: 808-243-5151 East Hawaii (Hilo/Hamakua/Puna): 808-933-8820 West Hawaii (Kau/Kona/Kohala/Kamuela): 808-327-6280	Adult Protective Services (APS) is a mandated service of APCS that provides crisis intervention, without regard to income, including investigation and emergency services for vulnerable adults who are reported to be abused, neglected or financially exploited by others or seriously endangered due to self-neglect.
Local	DEPARTMENT OF THE ATTORNEY GENERAL (AG)	https://ag.hawaii.gov	808-586-1500	The mission of the Department is to provide excellent legal and public services in a timely manner.
Local	DEPARTMENT OF THE ATTORNEY GENERAL Medicaid Fraud Control Unit (MFCU)	https://ag.hawaii.gov/cjd/medicaid-fraud-control-unit	808-586-1058	Investigates allegations of provider fraud committed against the State Medicaid program, and patient abuse and neglect allegations against licensed and non-licensed care providers and prosecutes confirmed civil and criminal allegations.
Local	DEPARTMENT OF THE ATTORNEY GENERAL Criminal Justice Division (CJD)	https://ag.hawaii.gov/cjd	808-586-1150	The Criminal Justice Division is the criminal prosecution arm of the Attorney General. The mission of the Division includes enforcement of State of Hawaii laws, to ensure public safety and to advocate for the passage of laws that protect Hawaii's residents.
Local	DEPARTMENT OF THE ATTORNEY GENERAL Tax and Charities Division	https://ag.hawaii.gov/tax	808-586-1454	The Tax and Charities Division provides legal representation and advice to the Department of Taxation and other state departments and agencies relating to tax matters.
Local	DEPARTMENT OF THE PROSECUTING ATTORNEY - MAUI	http://co.maui.hi.us/departments/prosecuting	808-270-7777	Criminal prosecution of physical and financial abuse of the elderly on the island of Maui.
Local	DEPARTMENT OF THE PROSECUTING ATTORNEY - OAHU	https://honoluluprosecutor.org	808-768-7400	Criminal prosecution of physical and financial abuse of the elderly on the island of Oahu.
Local	EXECUTIVE OFFICE ON AGING (EOA)	https://health.hawaii.gov/eoa	808-586-0100	The Executive Office on Aging is the designated lead agency in the coordination of a statewide system of aging and caregiver support services in the State of Hawaii, as authorized by federal and state laws.

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Local	EXECUTIVE OFFICE ON AGING Hawaii State Health Insurance Assistance Program (SHIP)	https://hawaiiship.org	808-586-7299 Toll Free: 1-888-875-9229 TTY: 1-866-810-4379	Provides free health insurance information, education, counseling, and referral for people with Medicare. Volunteers are trained and certified to assist members and their families with questions about Medicare benefits including Medicare Advantage plans, Medicare Part D – the prescription drug benefit, Medigap, and Medicare Savings Program.
Local	EXECUTIVE OFFICE ON AGING Long-Term Care Ombudsman Volunteer Program (LTCOP)	https://health.hawaii.gov/eoa/home/long-term-care-ombudsman-program	808-223-0468	The Long-Term Care Ombudsman Volunteer Program trains and certifies volunteer Ombudsman to provide advocacy to long-term care residents on behalf of the State Long-Term Care Ombudsman through weekly face-to-face visits. If you enjoy being with seniors and want to advocate on their behalf, please contact our Volunteer Coordinator.
National	FEDERAL TRADE COMMISSION (FTC) Identity Theft Clearinghouse	https://ftc.gov	Toll Free: 1-877-438-4338 TTY 1-866-653-4261	The Federal Trade Commission (FTC) is the only agency with both consumer protection and competition jurisdiction in broad sectors of the economy. It provides a place for citizens to report consumer complaints that help the FTC investigate frauds cases that can lead to law enforcement action.
Local	HA KUPUNA	http://manoa.hawaii.edu/hakupuna	808-956-7009	Ha Kupuna, the National Resource Center for Native Hawaiian Elders, is one of three National Resource Centers for Native Elders funded by the U.S. Administration on Aging (AoA), Department of Health and Human Services. Since 2006, Ha Kupuna seeks to improve health and increase the life expectancy of our treasured kupuna.
Local	HAWAII INTERNET CRIMES AGAINST CHILDREN (ICAC)	https://ag.hawaii.gov/hicac	808-587-4114	The Hawaii ICAC Task Force is dedicated to protecting children in the online environment and participates in investigations (including undercover operations), prosecutions, computer forensics, and community/public awareness.
Local	I OLA LAHUI - OAHU	http://iolalahui.org	808-526-6255	I Ola Lahui is a 501(c)(3) Hawaii nonprofit corporation founded in 2007 and developed in response to the urgent needs of Native Hawaiian and rural communities for behavioral health services. Provides effective, culturally-minded psychology services for chronic diseases such as diabetes and more traditional mental health needs such as anxiety, depression, and trauma, while increasing the number of trained psychologists available to work with Native Hawaiian and rural communities.
Local	KUPUNA POWER	http://wearekupuna.com		Since 2012, Kupuna Power began as an annual event to empower kupuna with important topics related to every-day life. Today, it is a resource and tool to support all kupuna in Hawaii.
Local	LEGAL AID OF HAWAII	https://legalaidthawaii.org/seniors-covid-19.html	808-536-0011 Toll Free: 1-888-536-0011	Helping people since 1950, Legal Aid of Hawaii is the state's oldest and largest non-profit, public interest law firm with offices statewide. Legal Aid helps ensure justice and fairness for all by providing civil legal aid to the most vulnerable in our society.

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Local	LONG-TERM CARE OMBUDSMAN PROGRAM (LTCOP)	https://health.hawaii.gov/eoa/home/long-term-care-ombudsman-program	808-586-7268	The Long-Term Care Ombudsman Program identifies, investigates, and resolves complaints that are made by, or on behalf of residents, related to action, inaction, or decisions that may adversely affect the health, safety, welfare, and rights of residents of long-term care facilities. If your rights are being denied or violated, you are entitled to seek help outside the facility by contacting the State Long-Term Care Ombudsman.
Local	NA KUPUNA MAKAMAE CENTER	http://nakupunamakamae.org	808-773-7047	Na Kupuna Makamae Senior Center provides innovative, quality services and programs dedicated to our seniors, their families, and community that will empower, educate, enlighten, and entertain. These programs address the critical needs of seniors and their caregivers and improve the quality of life for all.
Local	NA PUUWAI - MOLOKAI	http://napuuwai.org	808-560-3653	Na Puuwai is the Native Hawaiian Health Care System that serves the islands of Lanai and Molokai (including Kalaupapa).
National	NATIONAL CRIME PREVENTION COUNCIL (NCPC)	https://ncpc.org	443-292-4565	Produces tools, including publications and teaching materials on a variety of topics, that communities can use to learn crime prevention strategies, engage community members and coordinate with local agencies.
National	NATIONAL DO NOT CALL REGISTRY	https://donotcall.gov	1-888-382-1222 TTY: 1-866-290-4236	The free FTC National Do Not Call Registry will stop most telemarketing calls to your home or mobile phone. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint by visiting the Website.
National	OFFICE FOR VICTIMS OF CRIME NATIONAL ELDER FRAUD HOTLINE	https://stopelderfraud.ovc.ojp.gov	Toll Free: 1-833-372-8311	This toll-free call center helps combat fraud against older Americans and provides support for victims who have been robbed of their hard-earned savings. Use this call center to report incidences of fraud; obtain a case manager who will help you through the reporting process at the federal, state, and local levels; and connect with other helpful resources on a case-by-case basis.
National	OFFICE OF THE PROSECUTING ATTORNEY - HAWAII	https://hawaiicounty.gov/departments/prosecuting-attorney	Hilo: 808-961-0466 (main office) Kona: 808-322-2552 Waimea: 808-887-3014	Legal agency responsible for the prosecution of all criminal offenses occurring on the island of Hawaii.
National	OFFICE OF THE PROSECUTING ATTORNEY - KAUAI	https://kauai.gov/prosecutingattorney	808-241-1888	Criminal prosecution of physical and financial abuse of the elderly on the island of Kauai.
National	OFFICE OF THE SECURITIES COMMISSIONER (Part of BREG) INVESTOR EDUCATION PROGRAM (IEP)	https://cca.hawaii.gov/sec/iep	808-587-7400	Provides practical and current information to assist the community with making wise investment choices, increasing their financial literacy and improving their ability to identify and avoid investor scams and schemes.
National	OFFICE OF THE SECURITIES COMMISSIONER (Part of BREG) SECURITIES COMPLIANCE BRANCH (SEC)	https://dccabreg.force.com/securities/s	808-586-2722	Registers securities sellers and advisers. Call to check if your adviser or broker is registered or has a delinquent history.
National	OFFICE OF THE SECURITIES COMMISSIONER (Part of BREG) SECURITIES ENFORCEMENT BRANCH (SER)	https://dccabreg.force.com/securities/s	808-586-2740 FRAUD HOTLINE: 808-587-2267	Investigates and takes legal action on violations of Hawaii securities laws. Report investment fraud to the Securities Enforcement Branch.
National	OPTOUTPREScreen.COM	https://optoutprescreen.com	1-888-567-8688	The official Consumer Credit Reporting Industry Website to accept and process requests from consumers to Opt-In or Opt-Out of firms offers of credit or insurance.

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National	OUR KUPUNA	https://www.ourkupuna.com	800-400-4506	Our mission is to connect kupuna with sponsors who are willing to help with getting groceries, medication and necessary supplies to our kupuna so they can safely remain at home during the COVID-19 pandemic.
National	PAPA OLA LOKAHI	http://www.papaolalokahi.org	808-988-2136	Papa Ola Lokahi seeks to improve the health status and wellbeing of Native Hawaiians and others by advocating for, initiating and maintaining culturally appropriate strategic actions aimed at improving the physical, mental and spiritual health of Native Hawaiians and their ohana (families) and empowering them to determine their own destinies.
Local	POLICE DEPARTMENT HAWAII COUNTY Criminal Investigation Division	http://hawaiiipolice.com	808-935-3311 or 9-1-1 Hilo: 808-961-2251 Kona: 808-326-4646 ext. 268	Offers informational and educational presentations about how to protect against identity theft, credit card fraud, forgery, cybercrime and related subjects. Investigates various types of financial crimes including forgery, fraudulent use of credit cards, identity theft, computer crimes, cybercrime and elderly financial abuse.
Local	POLICE DEPARTMENT HONOLULU COUNTY Criminal Investigation Division	https://honolulupd.org	808-723-3609 or 9-1-1	Offers informational and educational presentations about how to protect against identity theft, credit card fraud, forgery, cybercrime and related subjects. Investigates various types of financial crimes including forgery, fraudulent use of credit cards, identity theft, computer crimes, cybercrime and elderly financial abuse.
Local	POLICE DEPARTMENT KAUAI COUNTY	https://kauai.gov/police	808-241-1711 or 9-1-1 INVESTIGATIVE SERVICES: 808-241-1633 COMMUNITY RELATIONS: 808-241-1647	Offers informational and educational presentations about how to protect against identity theft, credit card fraud, forgery, cybercrime and related subjects. Investigates various types of financial crimes including forgery, fraudulent use of credit cards, identity theft, computer crimes, cybercrime and elderly financial abuse.
Local	POLICE DEPARTMENT MAUI COUNTY	http://co.maui.hi.us/departments/police	808-244-6400 or 9-1-1	Offers informational and educational presentations about how to protect against identity theft, credit card fraud, forgery, cybercrime and related subjects. Investigates various types of financial crimes including forgery, fraudulent use of credit cards, identity theft, computer crimes, cybercrime and elderly financial abuse.
National	UNITED STATES ATTORNEY'S OFFICE District of Hawaii	https://usdoj.gov/usao/hi	808-541-2850	The U.S. Attorney's Office handles federal criminal prosecution on identity theft, fraud and financial abuse of the elderly. The U.S. Attorney's Office prosecutes cases that are referred by a federal law enforcement agency and supports training for law enforcement to improve identification of and response to elder fraud victims.
National	UNITED STATES DEPARTMENT OF HEALTH (HHS) Office of The Inspector General (OIG)	https://oig.hhs.gov	Toll Free: 1-800-447-8477 TTY: 1-800-377-4950	The OIG Hotline Operations accepts tips and complaints from all sources about potential fraud, waste, abuse and mismanagement of U.S. Department of Health and Human Services' programs, including Medicare.
National	UNITED STATES DEPARTMENT OF JUSTICE Office of the Inspector General (OIG) Investigations Division	https://oig.justice.gov/hotline	Toll Free: 1-800-869-4499	Conducts independent investigations, audits, inspections, and special reviews of United States Department of Justice personnel and programs to detect and deter waste, fraud, abuse, and misconduct, and to promote integrity, economy, efficiency, and effectiveness in Department of Justice operations.

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National	UNITED STATES DEPARTMENT OF THE TREASURY Go Direct Processing Center - MS/GDW	https://godirect.gov	Toll Free: 1-800-333-1795	Enrollment for direct deposit of your Social Security, Supplemental Security Income (SSI), Veterans, Railroad Retirement or Civil Service Benefits.
National	UNITED STATES SECRET SERVICE Hawaii Office	https://secretservice.gov	808-541-1912	Investigates financial and identity theft crimes such as bank fraud, access device fraud, false identification fraud, and identity theft.
National	UNITED STATES SECURITIES AND EXCHANGE COMMISSION (SEC) Office of Investor Education and Advocacy Investor Complaint Center	https://sec.gov/complaint.shtml	202-551-6551 Toll Free: 1-800-732-0330	If you encounter a problem with an investment or have a question, you can contact the SEC's Office of Investor Education and Advocacy.
National	UNITED STATES SOCIAL SECURITY ADMINISTRATION (SSA) Honolulu Office	https://ssa.gov	Toll Free: 1-800-772-1213 TTY: 1-800-325-0778 REPORT FRAUD: 1-800-269-0271	Provides a place for citizens to assist their social security benefits, make changes to their social security records, and report potential fraud involving the social security programs.